

Zachary J. Valentine

606 Ridge View Park
Greenfield, IA 50849

(515) 520-9961
zack.valentine22@gmail.com

Work Experience

Accenture (April 2018-Present) Des Moines, Iowa

Associate Manager/Senior Software Artisan

- Led a mixed team of Accenture and client developers in an API modernization project and guided the turnaround from a dysfunction and demoralized group to a high-performing, high-morale team.
- As both a team leader and a developer, produce high-quality software for clients, using Test Driven Development, pair programming, and Speed to Value principles. Provide consulting support to clients, with focus on finding solutions to the client's business problems in and out of software. Assist clients in transformation to application of Agile principles and practices.
- Coached a major manufacturing client in implementing Scaled Agile Framework (SAFe), simultaneously leading three teams in implementing Agile principles resulting in successful delivery of critical software products.
- Coached another major manufacturing client in its implementation of Scrum at Scale, guiding two longstanding teams in adopting Agile practices that resulted in a 90% increase in their productivity in less than six months.
- Created the software powering a retail client's new employee bonus program, which successfully paid out over \$5 million in bonuses in its first fiscal year and contributed to the client's goal of becoming the nation's #1 place to work.
- Created a mobile barcode scanning application and custom-built a near-field communication (NFC) reader, allowing a retail client to offer customers the ability to scan their own items while shopping and to check out using contactless payment.
- Provided training and support to a client's internal development team, supporting the developers in learning new technologies and practices to improve their effectiveness and the quality of their products.

Rain and Hail Insurance (August 2017-April 2018) Des Moines, IA

Programmer

- Created, tested, and maintained internal and customer-facing Web applications using Java, Spring Boot, and Angular.
- Designed and programmed the quoting system for a new insurance policy offering, resulting in the company being first to market with its new product.
- Rewrote a legacy policy management application as part of a small development team, providing customers a streamlined way to request quotes and purchase coverage in a Web-based application.

EMC Insurance Companies (May 2016-July 2017) Des Moines, IA

Application Developer

- Created, tested, and maintained claims management software for internal use in an insurance company.
- Developed software component of EMC's Predictive Development system to alert users of possible high-dollar claims before they occur.
- Created inquiry system to allow users to view reports on EMC's OnCall Nurse program for Workers' Compensation policy holders.

Military Awards

- Global War on Terrorism Service Medal
- Armed Forces Reserve Medal with M device for mobilization
- Army Achievement Medal
- Army Reserve Components Achievement Medal
- National Defense Service Medal
- Army Service Ribbon